



2024 ANNUAL REPORT



As we reflect on Fiscal Year 2024, AltaPointe Health continues to evolve to meet the growing needs of the communities we serve. Our commitment to delivering high-quality, accessible behavioral and primary health care remains steadfast, and this annual report demonstrates our progress.

One of our most transformative achievements this year has been our expansion of the Certified Community Behavioral Health Clinic (CCBHC). AltaPointe was one of only two providers in the state selected to implement this model of care. The CCBHC model allows us to enhance access, improve care coordination, and integrate mental health and substance use services for individuals across our seven counties. By embracing the CCBHC framework, AltaPointe has strengthened crisis response, expanded evidence-based treatments, and ensured more people receive comprehensive, person-centered care.

Our growth in primary care services has been instrumental in advancing whole-person health. Through our Federally Qualified Health Centers (FQHCs) we have expanded preventive care, chronic disease management, and wellness programs, addressing both physical and behavioral health needs. By bridging the gap between mental health and primary care, we continue to improve health outcomes for thousands of patients.

We continue strengthening our partnerships with law enforcement to enhance their ability to respond effectively to mental health crises. Through innovative programs such as virtual reality training, equipping officers with iPads, and co-response initiatives, we are helping law enforcement de-escalate situations, recognize mental health symptoms, and connect individuals to appropriate care—prioritizing treatment over incarceration.

At the close of FY 2024, AltaPointe Health expanded its Behavioral Health Crisis Center with the opening of a dedicated six-bed, medically-managed substance withdrawal unit. This significant addition enhances our ability to provide comprehensive, compassionate care for individuals struggling with substance use disorders and seeking recovery support. Developed in response to the rising prevalence of fentanyl use both locally and nationwide, as well as the increase in alcohol use disorder since the pandemic, this unit reinforces our commitment to addressing the evolving needs of our community.

These accomplishments, along with those of our dedicated staff, reaffirm our mission of improving the health and well-being of the communities we serve. We are proud of the strides made in access, quality, and innovation and remain committed to ensuring that all individuals receive the care and support they need.

Thank you for your continued trust and partnership in our mission. Together, we are making a lasting impact on the lives of so many.

A handwritten signature in black ink, appearing to read "T. Schlesinger".

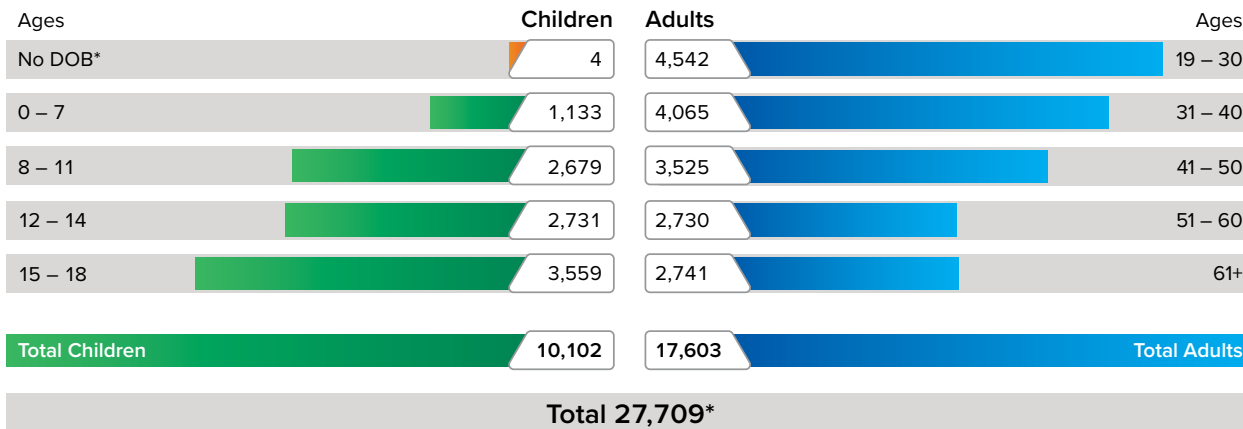
Tuerk Schlesinger, CEO

Patients Served

AltaPointe Health
Behavioral Health Crisis Center
Accordia Health
Accordia Health & Wellness



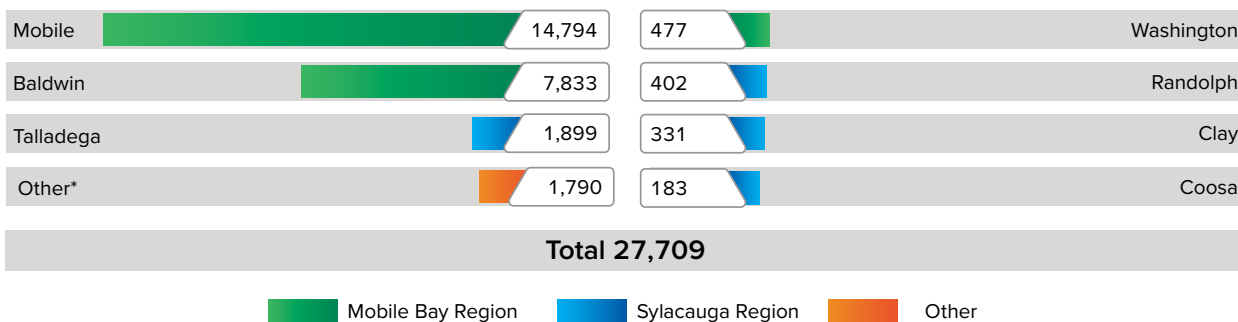
Ages of Patients Served



* Individuals admitted to any AltaPointe program, including four persons who did not provide a date of birth.



Home County of Patients Served



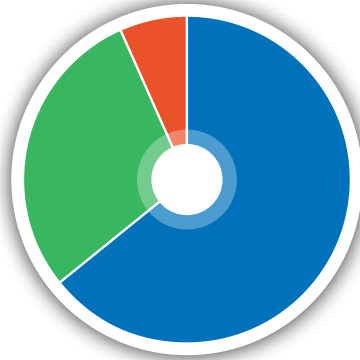
*“Other” represents patients not residing in one of the seven counties shown.

Total Services Provided





Ethnicity of Patients Served



● White/Caucasian.....	17,787
● Black/African-American ...	8,134
● Other.....	1,788
Total.....	27,709



Gender of Patients Served



● Female	15,151
● Male	12,558
Total.....	27,709



Behavioral Health CRISIS CENTER

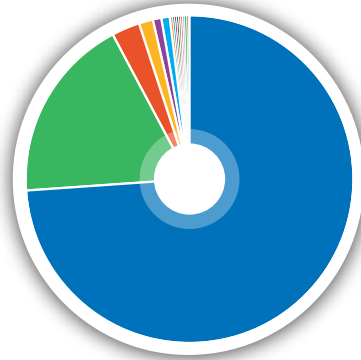
At the end of FY 2024, AltaPointe Health opened a dedicated six-bed medically-managed substance withdrawal unit at its **Behavioral Health Crisis Center**. This new addition represents a significant step forward in providing comprehensive and compassionate care for individuals facing substance use disorders and seeking recovery support. It is a direct response to the increase in fentanyl use locally and nationally, as well as the rise in alcohol use disorder since the pandemic.

Crisis Center – By The Numbers





Home County of Patients Served



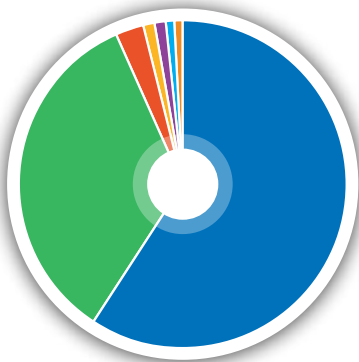
● Mobile..... 1,056	● Unknown 11	● Jefferson..... 2
● Baldwin 262	● No Entry..... 5	● Clarke 2
● Out of State..... 39	● Escambia 5	● Coffee..... 2
● Washington 17	● Monroe..... 4	● Walker..... 2
● Other* 14*	● Jackson..... 2	● Randolph 2

Total 1,425

*This figure represents patients served in 14 other Alabama counties.



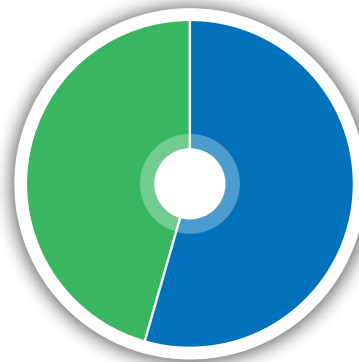
Ethnicity of Patients Served



● White/Caucasian..... 845
● Black/African-American 488
● Other..... 39
● More than One Race Reported..... 16
● American Indian..... 15
● No Entry..... 12
● Asian/Pacific Islander 10
Total..... 1,425



Gender of Patients Served

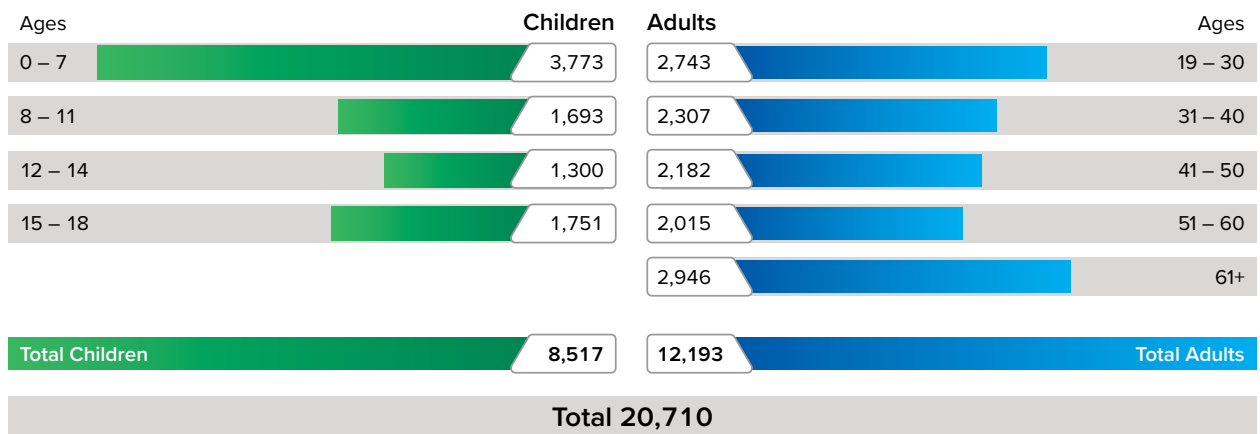


● Male 760
● Female 665
Total..... 1,425



Accordia Health, the primary care division of AltaPointe Health, is a Federally Qualified Health Center focused on the whole person, providing primary and behavioral health care services.

Ages of Patients Served



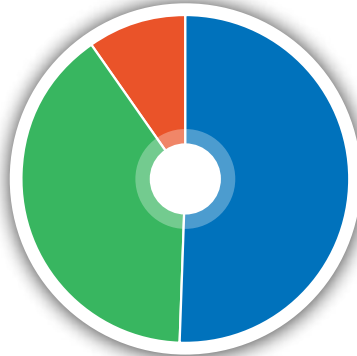
Totals indicate the number of distinct individuals admitted to any Accordia Health program.

Total Services Provided





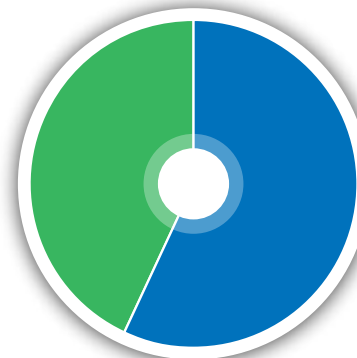
Ethnicity of Patients Served



● Black/African-American...	10,501
● White/Caucasian.....	8,230
● Other.....	1,979
Total.....	20,710



Gender of Patients Served

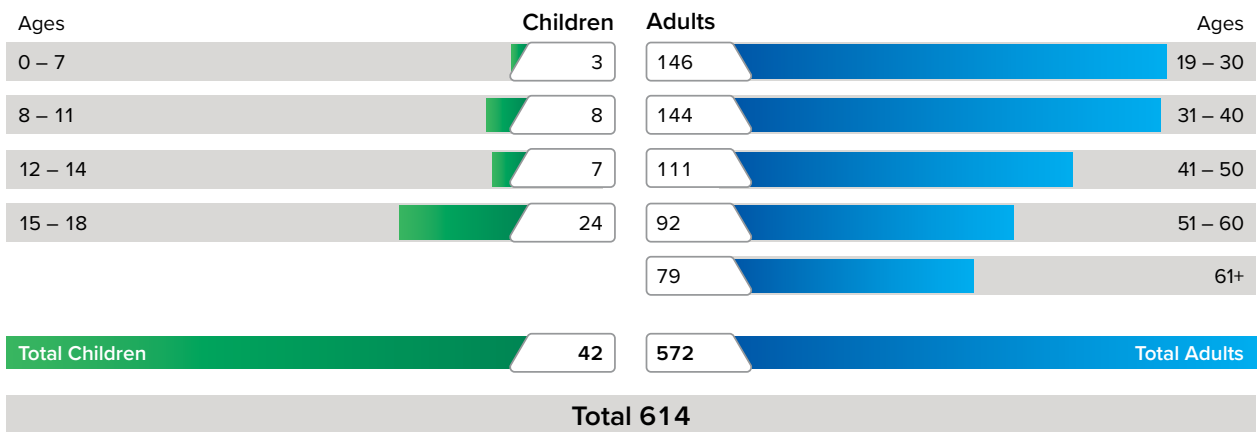


● Female	11,822
● Male	8,888
Total.....	20,710



Accordia Health & Wellness is AltaPointe Health’s state-of-the-art employee-centered clinic. Its providers coordinate treatment, medications, referrals, and any other aspect of care required to maintain the wellness of employees and their families.

Ages of Patients Served



Total Services Provided



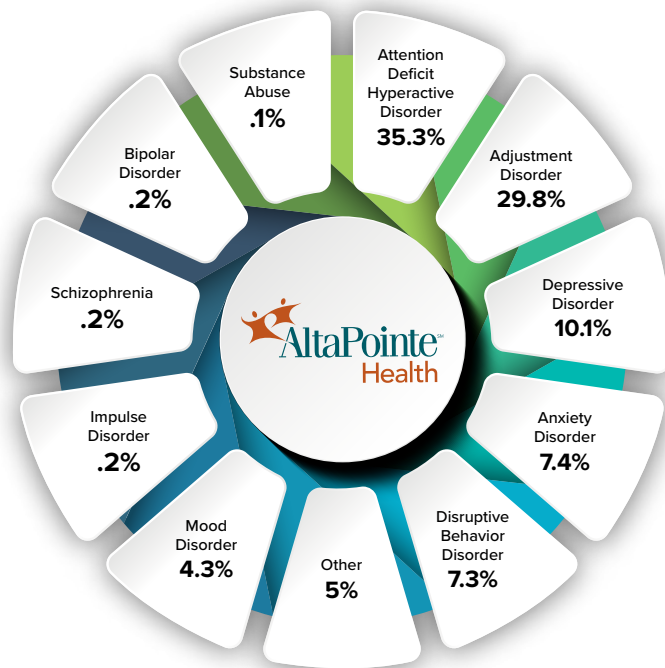
Most Prevalent Diagnoses

AltaPointe Health
Behavioral Health Crisis Center
Accordia Health

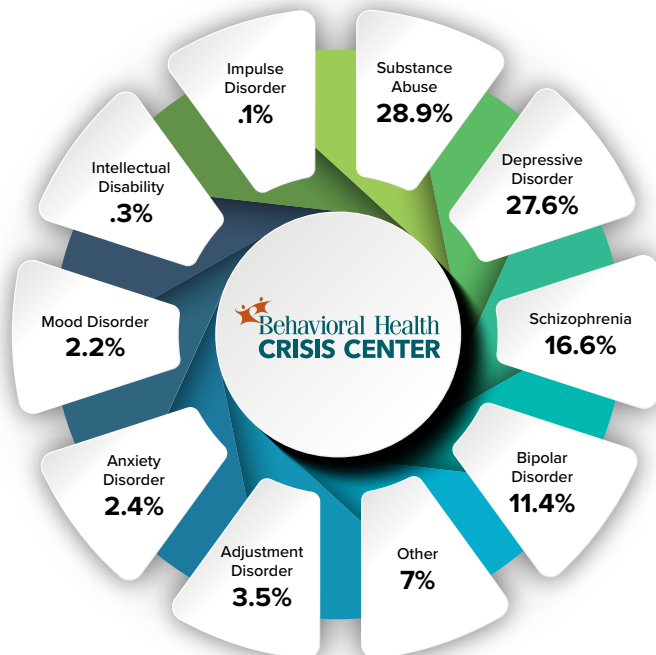
Most Prevalent Diagnoses: Adult



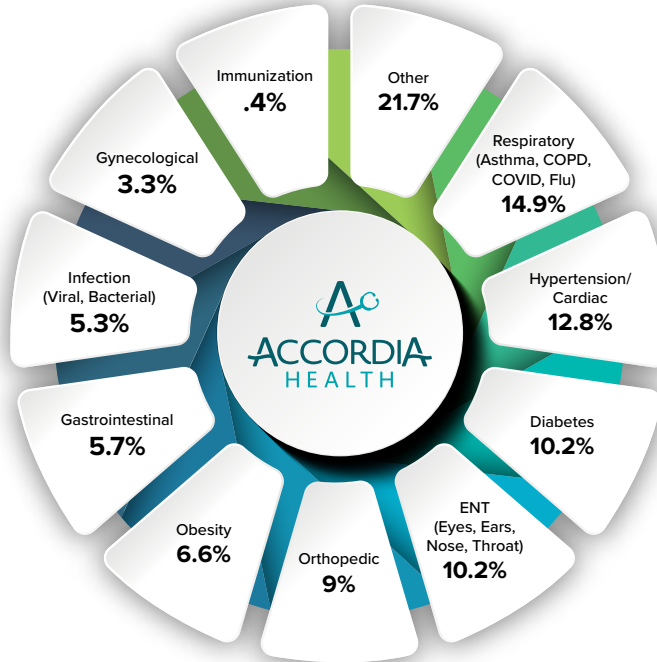
Most Prevalent Diagnoses: Children



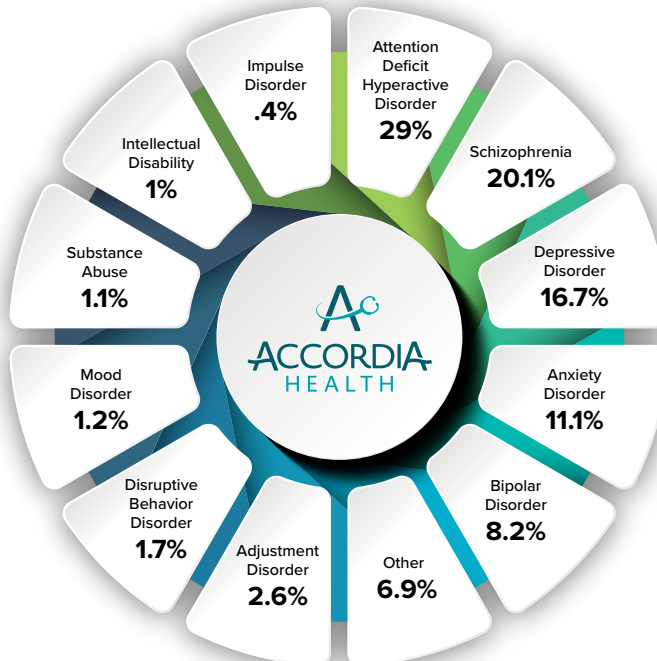
Primary Diagnoses – After Screening



Most Prevalent Primary Care Diagnoses*



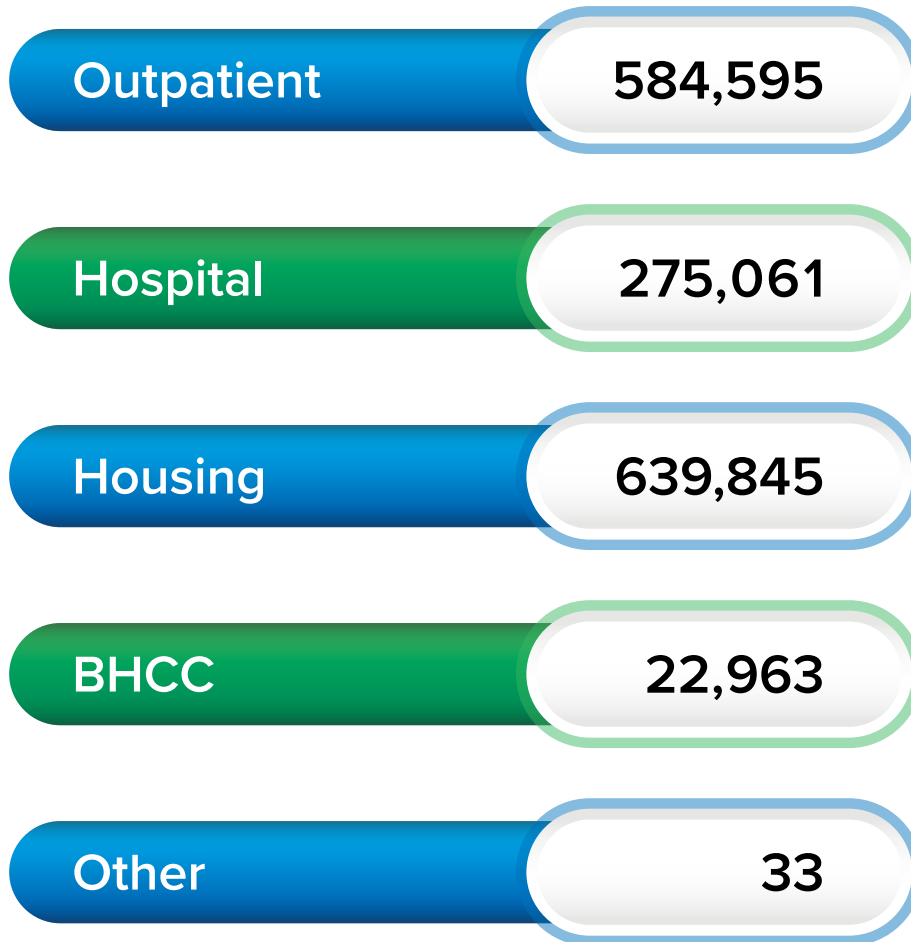
Most Prevalent Psychiatric Diagnoses*



*Together, these two diagrams represent Accordia Health’s whole person care model, which addresses a patients physical and mental health needs.

Services Provided

**AltaPointe Health
Hospital Services
Telehealth
Access to Care
Pharmacy Services**



Total Services Provided





Hospital Services

AltaPointe Health operates two free-standing psychiatric hospitals: **BayPointe Hospital** located in Mobile, which is a 104-bed facility with inpatient and residential, and a 120-person capacity day treatment program; and **EastPointe Hospital**, located in Daphne, offers an 82-bed adult inpatient crisis stabilization unit.

At the end of 2024, BayPointe Hospital began constructing a new wing that will add 34 additional patient beds. AltaPointe's ownership of these inpatient facilities and its ability to provide inpatient care make it one of the most comprehensive healthcare organizations in Alabama.



Total Patients*



● Children	956
● Adults	697
Total.....	1,653

*Patients receiving actual services at BayPointe and EastPointe Hospitals.

Total Hospital Services



● Adults	172,518*
● Children	102,543
Total.....	275,061

*Involuntary 86% • Voluntary 14%
Adults Only

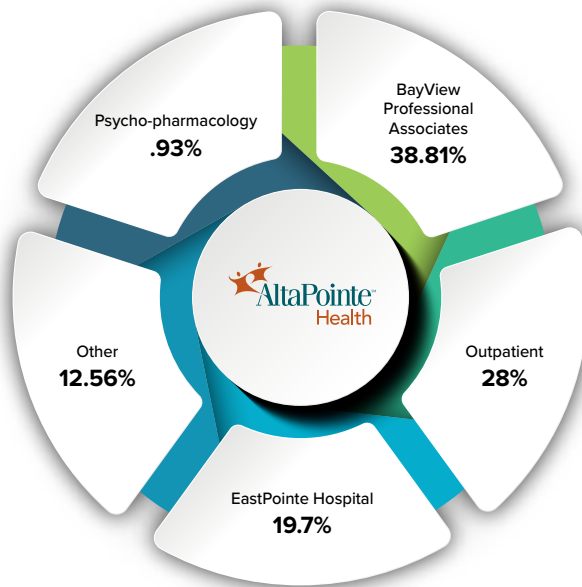
Telehealth Services

Telehealth services provide an **innovative and effective** way to overcome geographical barriers, allowing providers to deliver **behavioral health and primary care** remotely. With mobile technology, patients can access care **anytime, anywhere**, ensuring greater convenience and continuity of care.

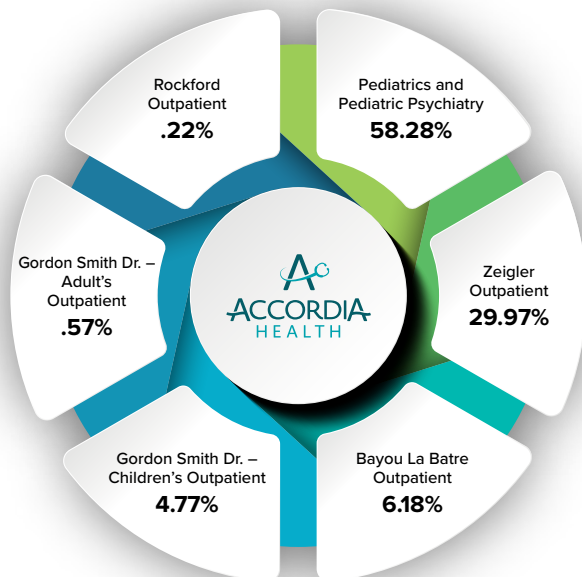
Total Telehealth Services Provided

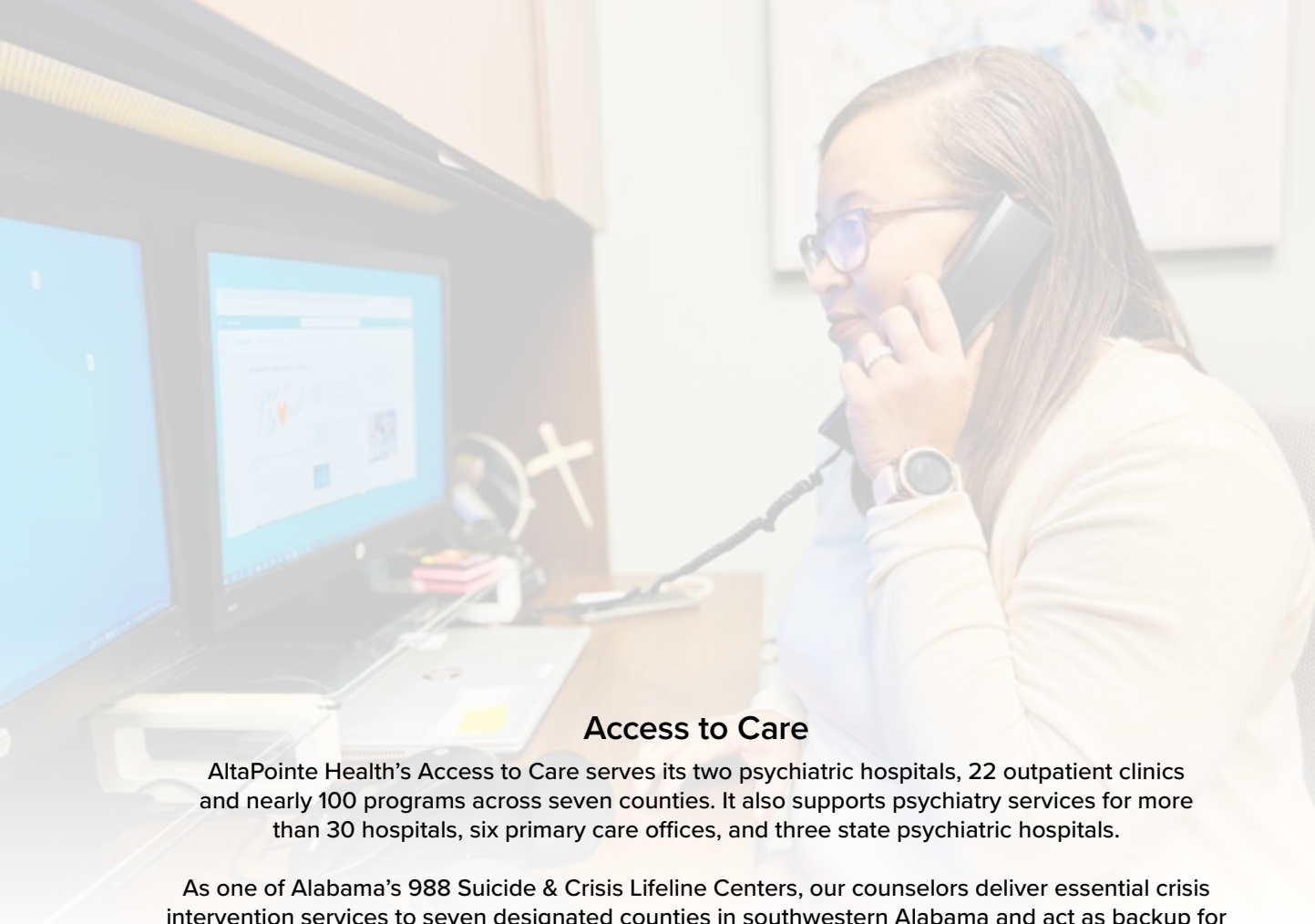


Telehealth Services Provided by Program Type



Telehealth Services Provided by Accordia Health Practices





Access to Care

AltaPointe Health's Access to Care serves its two psychiatric hospitals, 22 outpatient clinics and nearly 100 programs across seven counties. It also supports psychiatry services for more than 30 hospitals, six primary care offices, and three state psychiatric hospitals.

As one of Alabama's 988 Suicide & Crisis Lifeline Centers, our counselors deliver essential crisis intervention services to seven designated counties in southwestern Alabama and act as backup for other 988 Lifeline Centers in the state. The 988 service was established to address the increasing need for suicide prevention and mental health crisis care across the nation.



988 Total Calls





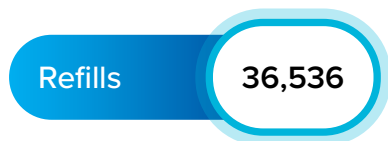
Pharmacy Services

Integrated Healthcare Pharmacy, LLC, and AHS Family Pharmacy are **owned by AltaPointe Health** and conveniently **co-located within** Accordia Health's **adult and children's outpatient facilities**, ensuring seamless access to pharmacy services for patients.



Integrated Healthcare Pharmacy

Prescriptions Rx



Total 70,747

AHS Family Pharmacy

Prescriptions Rx



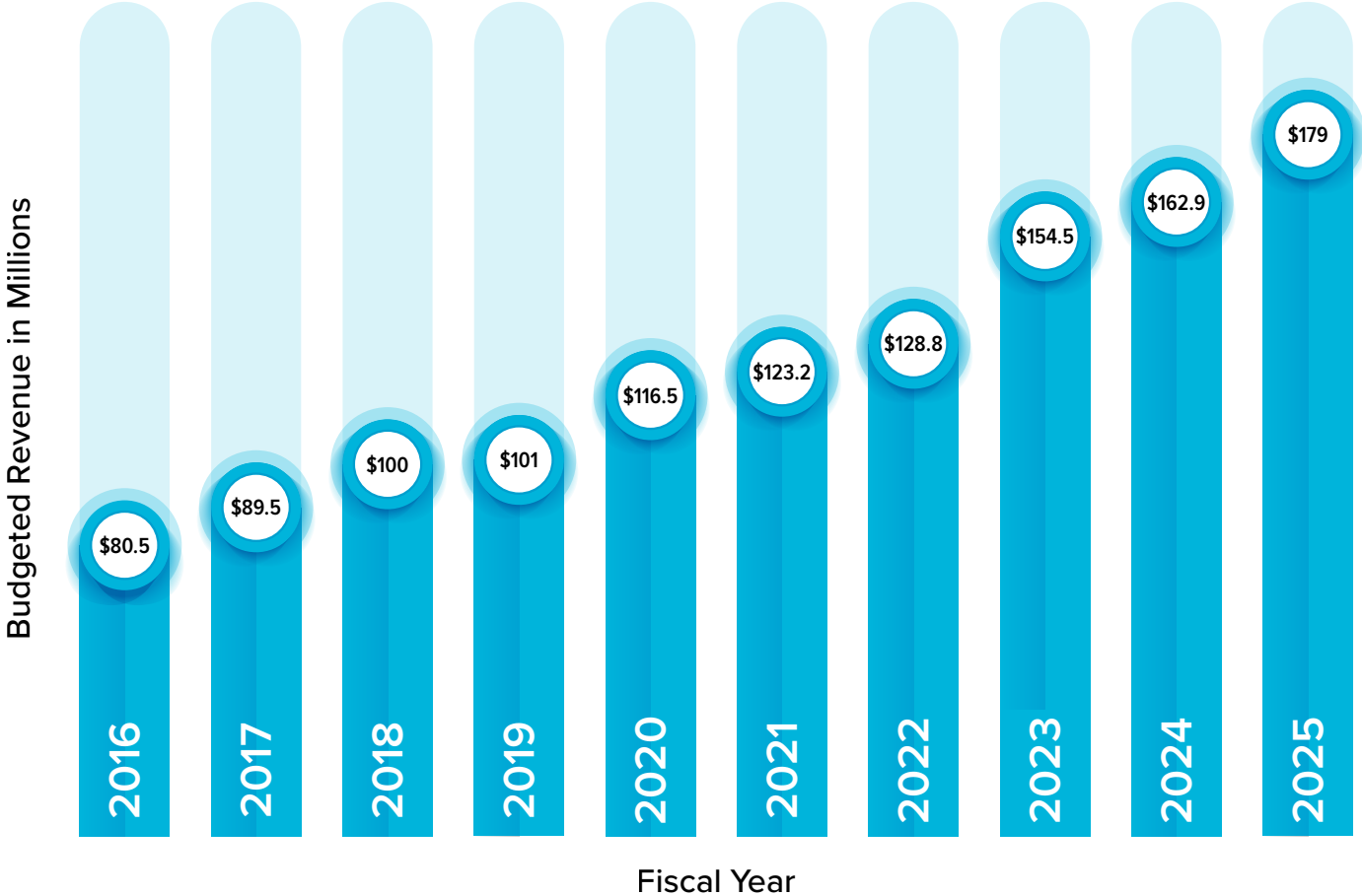
Total 14,223

Financial

Budget Growth & Projection
Revenue
Expenses



Total Budget Growth and Projection





Total Operating Revenue



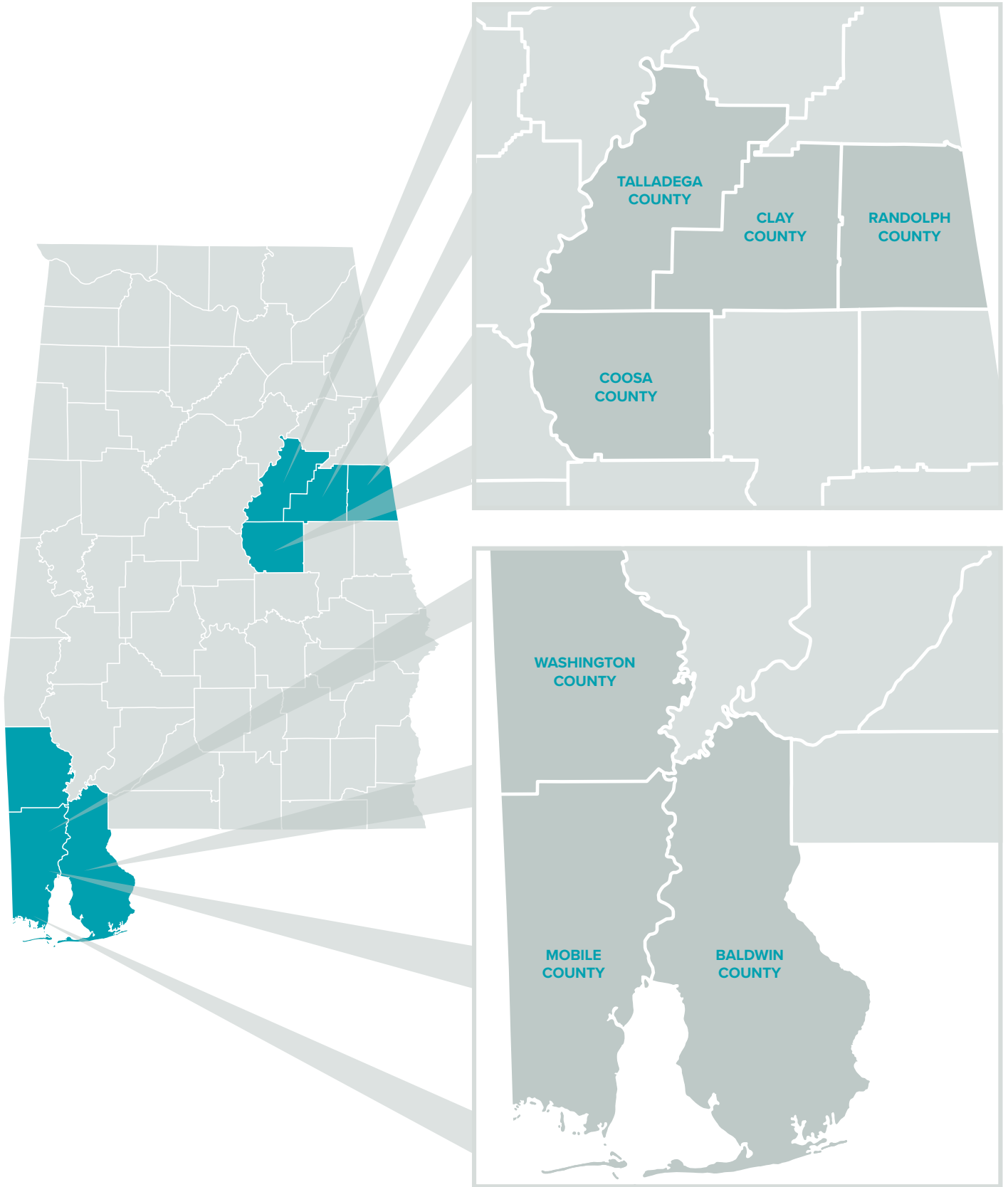
● Net Fees (inc. Medicaid & Medicare)	\$ 67,983,924
● State & Local Grants & Contracts	\$ 55,997,357
● Pharmacies: Integrated Healthcare & AHS Family.....	\$ 28,439,271
● Federal Grants & Contracts	\$ 13,157,201
● Other Operating Revenues	\$ 4,374,040
Total Operating Revenue	\$ 169,951,793



Total Operating Expenses



● Outpatient	\$ 31,999,067
● Inpatient/Hospital	\$ 26,818,786
● Residential.....	\$ 24,580,940
● Federally Qualified Health Center.....	\$ 22,734,126
● Pharmacy Expenses	\$ 20,270,391
● Administrative	\$ 16,993,078
● General	\$ 12,182,142
● BayView Professional	\$ 5,234,661
● Substance Use Services.....	\$ 2,849,371
● Community Support & Services	\$ 2,774,311
Total Expenses	\$ 166,436,873



AltaPointe Health provides behavioral and primary health care to people living in Baldwin, Clay, Coosa, Mobile, Randolph, Talladega and Washington Counties.



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Vice President

Georgia Christian
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Larry Jackson
Treasurer

Dr. Edward Hall
Immediate Past President

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Across its continuum, AltaPointe Health experienced growth and significant accomplishments in 2024. Scan the QR code to learn more.



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AltaPointe.org