

## Dates to Remember

- Enrollment deadline for Cafeteria Plans and FSA Debit Card renewal is Aug. 31.
- Dental enrollment or changes are due Aug. 31.
- 2005 Distribution of Employee policy manual, September 1
- Labor Day, Sept. 5, 2005
- Annual orientation updates are scheduled Sept. 15-19 and Oct. 17-21. Contact the Training and Education at 450-4355 to schedule your training dates.

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# Center Pointe Journal

An employee newsletter

VOLUME 1, ISSUE 2

AUGUST 2005

## USA's medical program joins MMH



USA medical students David Smith, Matthew Reed, Eboné Hill, Drew Scroggs and Chanté Ruffin finished their rotation at BayPointe Hospital July 20.

The University of South Alabama is partnering with Mobile Mental Health to offer its medical students a more well rounded curriculum. The medical students are completing one of their four week medical rotations at BayPointe Hospital on Southland Drive.

Dr. Elizabeth Dolgos is overseeing the medical school program for Mobile Mental Health.

"This has been a wonderful opportunity to contribute to the field of psychiatry, sharpen new minds and add an extra pair of hands at BayPointe," Dolgos said.

Students completing their BayPointe rotation on June 20 said they've enjoyed their time at the hospital.

"I think it's been a great, well rounded learning experience," Third year student, Matthew

Reed said. "It's been a great opportunity to learn in a diverse patient population."

BayPointe offers inpatient services for children, adolescents and adults. The facility is also temporarily opening an intermediate care unit.

"We've seen a variety of patients that we just wouldn't see anywhere else," said Drew Scroggs, another third-year student.

In addition to meeting consumers, the medical students take their exams and participate in lectures at BayPointe. But some of the most important lessons are from the consumers themselves.

"A good doctor/patient relationship is important to the treatment of the consumer," third-year student Eboné Hill said.

## Notes from the CEO...

Employees have demonstrated outstanding performance during the last few weeks as we buckled down for a very early hurricane and a state site visit.

Officials from the Alabama Department of Mental Health and Mental Retardation concluded their inspection of our facilities and programs during the last week in June.



Tuerk Schlesinger, CEO

The site visit went so well that we received a two year

certification in all areas for the next visit. I can't thank you enough for the hard work. Because of your focus on the consumers and required documentation, we received an "A."

Vanessa Prater, coordinator of the site visit team, said during the exit interview that she finds our staff to be very in-

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# Meet the Center's Medical Team



**Mobile Mental Health's Medical Team from left to right: Dr. Sandra Parker, Dr. Marianne Saitz, Dr. Glody St. Phard, Nurse Practitioners Stacy Payne and Kathy Frey. Top row: Dr. Myrna Bobet, Dr. Elizabeth Dolgos, Nurse Practitioner Jimmy White, Dr. Bill Billett, Clinical Nurse Specialist Delores Bray, Dr. Bayani Abordo, Nurse Practitioner Danette Overstreet and Dr. Barry Amyx.**

“As head of the Center’s medical team I am very pleased to be working with doctors and nurse practitioners who are so dedicated to the needs of our consumers.”

—Dr. Sandra Parker

With so many new faces on our medical team, we wanted to introduce our doctors and nurse practitioners to staff members. The doctors and nurse practitioners may visit different locations but you’ll find their primary locations listed below. Please welcome our new and existing members of the medical team.

**Dr. Bryan Abordo:**  
Mobile Infirmary Medical Center  
**Julie Trice,** Nurse Prac-

tioner: Mobile Infirmary Medical Center

**Dr. Glorys St. Phard:**

Zeigler campus  
**Kathy Frey,** Nurse Practitioner: BayPointe Hospital  
**Stacey Payne,** Nurse Practitioner: BayPointe Hospital and Oasis

**Dr. Myrna Bobet:**  
BayPointe Hospital and Bayview

**Jimmy White,** Nurse Practitioner: Adult Outpatient Program

**Patricia Noonan,** Nurse Practitioner: Senior Adult

Services

**Dr. Elizabeth Dolgos:**  
BayPointe

**Dr. Marianne Saitz:**  
Adult Outpatient Program

**Dr. Bill Billett:**  
BayPointe Adult Evaluation Unit

**Danette Overstreet,** Nurse Practitioner: Adult Outpatient Program

**Delores Bray,** Nurse Practitioner: BayPointe Adult Evaluation Unit

Two faces on the medical team are still familiar to us, **Dr. Sandra Parker** and **Dr. Barry Amyx.** Dr. Parker is most often floating from program to program. Dr. Amyx is based at West Mobile and Zeigler.

*Not pictured Julie Trice and Patricia Noonan.*

## CEO notes continued

*(Continued from page 1)*  
terested in the consumers and that we create a community for our consumers.

“I am amazed at what goes on here; so kudos,” Prater said. “I am very pleased with the staff that you’ve put together. I consider mobile Mental Health one of the premier centers in Ala-

bama.”

The official site visit report will be available to us at a later date.

I would also like to say a huge thank you to our employees in the maintenance, residential and acute care programs. These staff members did an exemplary

job preparing our consumers and facilities for Hurricane Dennis. Our hurricane preparations would not have gone so smoothly if they had not conducted their duties with so much care and understanding for the consumers.

—Tuerk

## Notes from Performance Improvement...

### *In Pursuit of Safety and quality care...*

The pursuit of safety and quality care is a combined objective of Mobile Mental Health Center. Through cooperative efforts we can achieve this objective and, ultimately, we will all benefit. The support and suggestions of all employees are vital in making our mental health center a safe and healthy workplace.

This organization abides by standards of practice mandated by various monitoring bodies including the Alabama Department of Mental Health and Mental Retardation, Joint Commission on Accreditation of Healthcare Organizations, Alabama Department of Public Health

and Alabama Department of Human Resources. These standards assist in ensuring that quality care and a safe environment of care is afforded to all consumers, employees, family members and visitors. In addition, the center will exceed standards of care in an effort to minimize injuries and accidents while consumers receive care and employees provide care in this environment.

It is the policy of Mobile Mental Health Center that every employee observes safety rules and regulations and adheres to standards of clinical practice. Violation of these rules and standards are to be promptly reported to the appropriate supervisor. Allow the center to address the issues in a reasonable

amount of time and if there are continued unaddressed concerns regarding safety and/or quality of care, you may report them without fear of retaliatory disciplinary actions to the following agency:

**Joint Commission on Accreditation of Healthcare Organizations**  
**One Renaissance Boulevard**  
**Oakbrook Terrace, IL 60181**  
**(630)792-3007**

It is also understood that safety and clinical practice standards of care policies and procedures have been communicated to each employee and that he or she will abide by the rules and regulations established as a condition of employment.

—Sherill Alexander



Access to Care worker Carol Seibert and Sherill Alexander.

## Notes from Human Resources...

Payroll will be processed and handled through Human Resources as of Aug. 1. Sonja Butts, formerly our Accounting Department's Money Management Clerk is now the MMHC Payroll Specialist. Timesheet Corrections, Expense Re-imbursements, or Timesheets that were once forwarded to Accounting for payroll purposes should now be forwarded to Sonja. Our goal is to ensure that all paychecks are processed in the most accurate and efficient way possible.

In the event your paycheck is in question, we ask you to consult their supervisor for

clarification. If an adjustment needs to be made your supervisor will contact the payroll specialist who will make the adjustment and communicate with your supervisor.

Your help with this process will ensure a timely correction to any unforeseeable payroll related problems.

Contact information for payroll routing purposes:  
 Sonja Butts, Payroll Specialist  
 251-662-7296-Phone  
 251-662-7301 -Fax  
[Payroll@mobilementalhealth.com](mailto:Payroll@mobilementalhealth.com)

We also would like to intro-

duce the newest member of the HR department's staff, Missy Lesley. Missy comes to MMHC with several years of HR experience from a local Mobile organization. Missy's new role will enhance the HR department's recruitment.

Please help welcome both Sonja and Missy to the HR Department.

—Dwight Lacy

# Together, we support our community



United Way  
of Southwest Alabama

As the summer draws to a close, schools start back and football seasons gear up, United Way of Southwest Alabama is getting ready to kickoff its annual fundraising campaign.

In 2004 our community received much support from United Way agencies.

- \* 200 children were removed from unsafe, abusive environments and received counseling and educational services through St. Mary's Home
- \* Drug education and awareness for 46,000 students in Clarke, Mobile and Washington counties through the Drug Education Council;
- \* More affordable quality childcare for 358 preschool and 93 school aged children at the Child Day Care Association
- \* Goodwill Easter Seals placed 480 adults with

mental/physical disabilities in jobs

- \* 373 adults learned to read through Goodwill Easter Seals
- \* More than 4.25 million pounds of food were distributed through Bay Area's Food Bank, 40 percent of this went to children.

These are just a few of the more than 75 agencies in our area that pass along United Way dollars to help our community, enrich our children and improve the quality of life for the needy.

In 2004 Mobile Mental Health employees contributed about \$3,000 of the \$6.1 million collected during the United Way of Southwest Alabama drive. For 2005 Mobile Mental Health is on target to send about \$2,000 to United Way.

**Here's how you can help.** In September you will receive pledge cards for the 2006 United Way Campaign. If every employee pledges \$1 a month then we, as a team, would raise \$7,200 for our community through United Way. If each employee gave \$5 month it

would mean \$36,000 for our community.



**Here's the fun part.** To encourage participation among employees, and to have an excuse for a party, whichever cost center has the highest percentage of its employees make a contribution, any contribution, will get a pizza and ice cream party from the Center. So be ready for those pledge cards!



## Department of Public Relations

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## Our Mission

Mobile Mental Health Center's mission is to plan, promote and facilitate a system of mental illness, substance abuse and mental retardation services; and to encourage the recovery of consumers by providing efficient quality behavioral healthcare through clinical excellence, consumer and family involvement, cultural awareness and community partnerships.